

UEI	CAGE	BUSINESS STATUS	ENTITY
SUQ9LD8LND96	200X0	Veteran-Owned Small Business	Pennsylvania Registered LLC

NAICS CODES

541511 Custom Computer Programming Services
541512 Computer Systems Design Services
541519 Other Computer Related Services

ENGAGEMENT MODELS

Time & Materials · Fixed Price · Retainer Support

AVAILABILITY

Remote support across U.S. time zones.
 Response within 1 to 2 business days.

CORE CAPABILITIES

Salesforce Administration

User access, security model maintenance, configuration, and platform support across enterprise orgs.

Flow & Workflow Modernization

Migration of legacy Workflow Rules and Process Builders to Flow with structured documentation.

Release Governance & DevOps Coordination

Deployment coordination across Dev, QA, UAT, Production using Gearset and AutoRABIT.

Experience Cloud Support

Operational support for partner, customer, and internal communities and access management.

Enterprise Integrations

Workato, Celigo, and native API integrations between Salesforce and adjacent systems.

CRM Operational Support

Steady-state administration, defect triage, data hygiene, and recurring platform work.

Sandbox & UAT Coordination

Sandbox lifecycle, refresh planning, and structured UAT aligned with release windows.

Operational Reporting & Process Optimization

Reporting, dashboards, and process review focused on operational efficiency.

Platform Governance & Change Management

Deployment controls, access reviews, and cross-team change management processes.

DIFFERENTIATORS

15+ Years Enterprise Experience

Hands-on Salesforce platform work, including a single engagement supporting 2,000+ users over eight years.

Regulated Environment Exposure

Deployment and operational practices aligned with FDA 21 CFR Part 11 and financial services change control.

Direct Senior-Level Engagement

The person scoping the work performs it. No account managers, no junior resources on production systems.

Release Governance & DevOps

Gearset Deployment Certified. Workato Automation Pro I & II. AutoRABIT, Celigo, GitHub, Data Loader.

PAST PERFORMANCE

Qlik

Global Analytics Organization

Enterprise Salesforce operations, workflow modernization, and platform process optimization.

UL Solutions

Regulated Environment / FDA 21 CFR Part 11

Salesforce platform operations, deployment coordination, and workflow management aligned with regulated governance practices.

Aptos

Retail Technology / Integration Migration

Salesforce administration and enterprise integrations, including Celigo operational support and migration toward Workato workflows.

BankUnited

Financial Services / Multi Business Unit

Salesforce operational governance, release coordination, workflow improvements, and platform administration across business units.